



VMware View Plan and Design Service

Overview

VMware® now offers a way to bring the cost savings, increased flexibility and greater availability of server virtualization technology to end-user desktop systems. The VMware View™ Plan and Design Service enables IT departments to better structure, deploy, manage, and optimize desktops by developing and documenting a VMware View design that can be implemented quickly and efficiently while adhering to VMware best practices.

The VMware View Plan and Design Service is intended for customers who want to implement VMware View for production use.

Delivery Methodology

A properly architected VMware Infrastructure is required on which to build the VMware View environment. Customers may either leverage an existing VMware Infrastructure environment or may purchase a VMware Infrastructure Plan and Design Service in conjunction with this service. The scope of the VMware View Plan and Design Service includes a design plan, resulting from interactive design workshops and the creation of a customer specific VMware View architecture design. It does *not* include implementation of the end design, as all build activities are a potential follow-on to the VMware View Plan and Design. A typical VMware View Plan and Design engagement encompasses the following phases:

- On-site Project Kickoff Meeting – Discuss and define opportunity and requirements
- Requirements Gathering and Stakeholder Interviews – On-site customer business, technical and operational requirements gathering workshops
- Detailed Design Workshops
- Presentation of Customer Design Deliverables
- On-site Project Wrap-Up Meeting – Recap project challenges and successes, explore and define further opportunities, and discuss next steps

Deliverables

- VMware View Architecture Design
- VMware View Assembly and Configuration Guide
- VMware View Standard Procedures
- VMware View Test Plan
- VMware View Rollout Plan

Key Benefits

- Accelerate rollout and mitigate risk with detailed design and planning documents prepared by VMware or VMware Authorized Consultants
- Reduce overall financial costs of your VMware View environment
- Increase end-user satisfaction with new technology by leveraging best practices for architectural design

Roles and Responsibilities

- VMware Certified Professional Consultant: Analyzes current environment and customer requirements, conducts knowledge transfer workshops and documents architectural design
- VMware Engagement Manager: Plans and coordinates plan and design activities
- Customer Subject Matter Experts: Provide detailed knowledge about existing environment

Pricing and Scope

- One VMware Engagement Manager and up to two (2) VMware Certified Professionals (VCPs)
- Four (4) to eight (8) week duration
- The VMware View Plan and Design Service is delivered by a VMware Certified Professional (VCP) consultant from VMware or from a VMware Authorized Consulting (VAC) partner
- Scope and pricing are specific to customer's needs
- Contact your local VMware representative for pricing

Requirements

- VMware Infrastructure licenses and supported hardware environment
- VMware View Manager licenses
- Windows® XP Pro or Windows Vista operating system desktop licenses for virtual desktops
- Access to the appropriate resources to contribute to discovery and requirements gathering sessions

For More Information

More information about VMware software and services is available from <http://www.vmware.com> and from your local VMware representative.

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