



VMware View Infrastructure Pilot Service

Overview

The VMware® View™ Infrastructure Pilot Service aligns VMware best practices and lessons learned over many VMware View solution pilots with industry best practices in project management and formal pilot engagements to demonstrate a comprehensive virtual desktop solution. This service helps enterprise customers evaluate the feasibility of a VMware View solution by clearly defining objectives, success criteria and testing methodologies, and by providing a well-defined yet flexible methodology to facilitate the development and successful execution of the project.

Delivery Methodology

When the service begins, project requirements and success criteria are clearly defined, and a detailed test plan is provided to validate that the proposed design meets or exceeds the requirements. Through the use of simulated and actual application usage and various end-user device and connectivity conditions, customers will gain a firm grasp of the envisioned virtual desktop environment and the required network infrastructure. The end-user experience is formally gauged and measured to define and satisfy success criteria for exiting the pilot with a decision to implement VMware View in production. The technology challenges associated with finding or developing tools, utilities, and physical or virtual appliances for measuring and simulating network bandwidth are minimized by leveraging the experience of the VMware Professional Services team.

Activities Include:

- Define and document project requirements; success criteria and custom use cases
- Define and document application requirements
- Define and document use cases
- Define user groups and identify pilot users
- Create end-user survey and test procedures
- Design and build prototype environment
- Package applications (VMware ThinApp)
- Conduct usage tests and survey end-users
- Document the entire pilot experience for review in a later VMware View Plan and Design engagement

Key Benefits

- Clearly defined and documented objectives
- Formal approach and discipline leading to less effort and higher project efficiency
- Less time required envisioning success criteria and validation testing to prove successful attainment
- Formally documented results are an invaluable contribution to the start of the VMware View Plan and Design service for production implementation

Deliverables

- Requirements and success criteria documentation
- Use case and test definition
- User selection workshop
- End-user survey creation
- VMware ThinApp application packages
- Single or multiple prototype environments
- Pilot testing results

Pricing and Scope

Available in January 2009, the VMware View Infrastructure Pilot Service will be offered in Basic, Standard and Premium levels to accommodate projects and budgets of all sizes.

Basic	Standard	Premium
Up to 25 Users	Up to 75 Users	Up to 150 Users
Single Use Case	Two Use Cases	Four Use Cases
Single Pilot Phase	Multi-phase Pilot	Multi-phase Pilot

Requirements

- A healthy, functioning VMware Infrastructure with dedicated, supported hardware for the prototype environment
- Windows® XP Pro or Vista operating system desktop licenses for virtual desktops
- Access to the appropriate resources to contribute to discovery and requirements gathering sessions

For More Information

More information about VMware software and services is available from <http://www.vmware.com> and from your local VMware representative.

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